

OFFICE PERFORMANCE COMMITMENT & REVIEW FORM (OPCR)

I, Maria Teresa A. Cruz, Head of the Office of the Head for Internal Audit commits to deliver and agree to be rated on the attainment of the following targets in accordance with the indicated measures for the period January 1 to June 30, 2022.

MARIA TERESA A. CRUZ
Dept./Unit Head

Approved:

ALLEN GLENNIE P. LAMBERT
Designation of Immediate Supervisor

MFOs/PAPs	Success Indicators	Unit/Persons Responsible	Target	Actual Accomplishment	Rating				Remarks
					Q ¹	E ²	T ³	A ⁴	
Citizen's Charter Compliance	Percentage Compliance to Citizen's Charter in compliance with Republic Act No. 9485 otherwise known as the +Anti-Red Tape Act of 2007	Arlin B. Flandez / Maria Teresa A. Cruz / Leonardo Toraja Jr.	100%	100%	5	5	5	5	
Efficient and customer-friendly frontline service	Zero complaints from clients in compliance with CSC's Public Service Delivery Audit or PASADA in 2003	Arlin B. Flandez / Maria Teresa A. Cruz / Leonardo Toraja Jr.	0	0	5	5	5	5	
Submission of Agency Procurement Plan	Number of PPMP submitted on or before prescribed deadline.	Leonardo Toraja Jr. / Maria Teresa A. Cruz	1	1	5	5	5	5	
	Number of Purchase Requests submitted on or before prescribed deadline.	Leonardo Toraja Jr. / Maria Teresa A. Cruz	1	1	5	5	5	5	
	Number of monthly Financial Reports verified from BRF and IGF projects	Arlin B. Flandez / Maria Teresa A. Cruz	100	141	5	5	5	5	*This excludes monthly FRs with no sales.